

# Guidewire Training

## COURSE CONTENT

### GET IN TOUCH



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## About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

## About Course

Guidewire Training by Multisoft Systems is designed to empower professionals in the insurance sector with the skills and knowledge required to effectively utilize Guidewire applications. As a leading platform for insurance operations, Guidewire offers solutions that streamline claims, policy administration, and billing processes.

## Module 1: Intro to Guidewire billing center

- ✓ Introduction to the Guidewire Insurance Suite.
- ✓ Introduction to the Guidewire Billing Center.

## Module 2: Intro to Billing Center Configuration

- ✓ Introduction to Guidewire Configuration
- ✓ Intro to Data Model, Extending Entities, Creating Entities
- ✓ Creating Backend Data Model for Customization
- ✓ Creating new Entities, Extension, New, Subtypes

## Module 3: Configuration Fundamentals

- ✓ Data Model Configuration.
- ✓ Introduction to UI Architecture.
- ✓ Intro to Atomic Widgets, Container Widgets.
- ✓ Creating UI Locations – Navigable Components.
- ✓ UI Locations, Popup, Page, Screen, Exit Points, Forward, Worksheet.

## Module 4: Billing Configuration UI Components

- ✓ Implementation of Details View.
- ✓ List View, Editable Details/List View.
- ✓ Input Column, Input Sets, Reusable screen components.
- ✓ Mapping Ui Field to Data Model Entities.
- ✓ Intro to GOSU Programming Language.

## Module 5: Configuration Modes

- ✓ Introduction to Guidewire Config Modes.
- ✓ Implementing Multiple modes for business use case.
- ✓ How to segregate certain screen for multiple line of Businesses.
- ✓ Implement Input Set References for multiple Input Sets.

- ✓ Intro to GOSU Programming Language.

## **Module 6: Billing Center Business Rules**

- ✓ Introduction to GOSU programming – basics, syntax, object creation.
- ✓ Implementing Guidewire Arrays and various features of arrays.
- ✓ GOSU Queries and its restrictions – BEST Practices to use gosu programming.
- ✓ Implement Input Set References for multiple Input Sets.

## **Module 7: PCF Methods and Enhancement**

- ✓ Implementing PCF methods and screen level functionalities.
- ✓ Writing Entity Enhancement for display properties.
- ✓ Implementing Script Parameters, Partial Page update.
- ✓ Writing Field Validators and depending drop down.

## **Module 8: Billing Center Integration**

- ✓ Introduction to Guidewire Integration.
- ✓ Usage of GOSU for Integration.
- ✓ Introduction to GOSU Queries and GOSU Bundles.
- ✓ Introduction to Predefined Plugins.

## **Module 9: Billing Center Web Services**

- ✓ Introduction to Guidewire Web Services.
- ✓ Inbound/ Outbound Web Services.
- ✓ SOAP Web services Publication / Publishing.
- ✓ SOAP Web Services Consumption.
- ✓ Importing third party public domain web services.

## **Module 10: Billing Center Messaging**

- ✓ Introduction to Guidewire Messaging.

- ✓ Messaging Business Workflow.
- ✓ Messaging Triggers from the root Entity.
- ✓ Messaging config using configuration XML file.
- ✓ Implementing Plugins for Request, Transport and Reply.
- ✓ Messaging Payload, Message Context.

## **Module 11: Billing - Batch Processes**

- ✓ Introduction to Batch Processes.
- ✓ Creating new custom batch process.
- ✓ Implementing business functionality using batch process.

## **Module 12: Billing Center Business Analysis**

- ✓ Introduction to Billing Center Overview.
- ✓ Billing Process, Billing Instructions.
- ✓ Billing Plan, Invoicing and Payment.
- ✓ Account Level Billing.
- ✓ Policy Level Billing.

## **Module 13: Billing Transactions**

- ✓ Payment Plan, Billing Plan, Delinquency Plan.
- ✓ Commission Plan, Commission percentage.

## **Module 14: Billing Payment Distributions**

- ✓ Introduction to Billing Distribution.
- ✓ Reverse transactions, Modify Distribution.
- ✓ Suspense Payment, Un distribute.
- ✓ Billing Unapplied Funds – Money movement.

## **Module 15: Billing Trouble Tickets**

- ✓ Handling Issues with Trouble Tickets.
- ✓ Creation of a new Trouble Ticket.
- ✓ Payment on Hold and their reversal flow.

## **Module 16: Appendix Guidewire Billing Center List of Knowledge and Skills**

- ✓ Knowledge & Skill.
- ✓ Cross Cutting Knowledge and Skills.